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The Growing Importance Of Facility Management In Residential Sector

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22 May, 2020 by BW Online Bureau

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Integrated Facility Management (IFM), the modern terminology of property maintenance, has taken birth owing to its growth and specialization over the past few decades. The dynamics of such a service has proven long term sustenance and efficiency in property management, most certainly in the case of residential properties. Especially where some of the residential are built to be idioms of ultra-luxury, panache and exuberance, hiring of a facility management team has become an essential part of the system; While the builders design and deliver on their vision of a luxurious lifestyle, it is the facility management that forays the ability to sustain it.

"While health and safety will be the most important concern for all of us in the future, the need for a professional facility management to ensure our surroundings are maintained to highest levels of compliance is a priority. An integrated facility management will prove to be an integral part of the residential sector especially. Our vision has always been to help our customers focus on their main business while we take care of their space and in the case of residentials, comfortable, healthy, safe and a worry-free environment for our residents is the focus" said Pradeep Lala, MD & CEO ESPL.

Embassy Services Pvt. Ltd. is one such organization dealing with management of residential properties in the country. Their experience of over 25 years in managing the whole spectrum of real estate provides a reservoir of insight in property management. Using customized technology coupled with a highly skilled on ground workforce, they have taken the lives of their residents and stakeholders to an elevated sense of a luxurious lifestyle. A few examples of these ultra-luxury properties are Embassy One, Embassy Boulevard, Embassy Lake Terraces and Embassy Grove amongst others. These properties are home to high net-worth individuals and Expat communities who demand the best in class services. These facilities are equipped with international standards in home automation, landscaping, fine-dining, spa and wellness centres, housekeeping and recreation centres. The role of the facility management in maintaining such amenities is a thorough need and using technology only makes it more efficient.

ESPL has developed a service labelled WAYS (World At Your Service) which provides specialised housekeeping services by highly groomed professionals, technical support by expert engineers and ala-carte services for home solutions like marble cleaning, sofa shampooing, car cleaning and pet grooming. All just a click away. "E-Connect" is another provision that connects the entire system of residents, building managers and facility managers in one platform. From hosting discussions to sharing



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also another provision of ESPL designed for the purpose of community engagement. The event concepts are designed to cater to all age groups, especially senior citizens and helps nurture learning and connecting at the premise.



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